

I Semester M.Com. Examination, January 2017 (CBCS) COMMERCE

Paper - 1.6: Human Resource Management

Time: 3 Hours

Max. Marks: 70

SECTION - A

- Answer any seven sub-questions from the following. Each question carries two marks. (7×2=14)
 - a) Define HRP.
 - b) What is meant by Job Specification?
 - c) What is Work Place Harassment?
 - d) What is HR Audit?
 - e) Give the meaning of Collective Bargaining.
 - f) What is meant by Moonlighting?
 - g) Differentiate between Wage and Salary.
 - h) What is meant by Employee Poaching?
 - i) What is Vestibule Training?
 - j) Define Eustress.

SECTION-B

Answer any four questions from the following. Each question carries five marks. (4×5=20)

- 2. Explain how HR functions are organised in a large public sector manufacturing organisation with the help of an organisation chart.
- 3. "HR Audit improves the status of HR functions". Explain.
- 4. Explain the approaches to Labour Welfare.

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- 5. Explain the different types of Job Interviews.
- 6. Explain the relevance of Trade Unions.
- 7. As a HR Manager of an organisation what measures you would adopt to maintain the health of the employees?

SECTION-C

Answer **any three** questions from the following. **Each** question carries **twelve** marks. (3×12=36)

- 8. Explain the process of employee selection.
- 9. Explain the factors to be considered while designing the Employee Compensation plan.
- 10. Explain the new challenges in Human Resource Management.
- 11. Explain the reasons for Industrial Dispute and also explain the ways of resolving dispute.
- 12. Explain the inputs that must be considered while designing the Employee Training Programme.